



C A No. Applied for
Complaint No. 80/2022

In the matter of:

Shaista KamalComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mrs. Vinay Singh, Member (Legal)
2. Mr. Nishat Ahmed Alvi, Member (CRM)

Appearance:

1. Mr. Nishikant Ray, Counsel of the complainant
2. Mr. Imran Siddiqi, Ms. Ritu Gupta, Ms. Shweta Chaudhary & Ms. Katha Mathur, On behalf of BYPL

ORDER

Date of Hearing: 05th July, 2022

Date of Order: 07th July, 2022

Order Pronounced by:- Mr. Nishat Ahmed Alvi, Member (CRM)

As per complaint, complainant, approached, to respondent, for new electricity connection for domestic purpose on 30.12.2021 vide application no. 8005387198. The respondent did not grant the connection in her premises no. 1137, 11nd Floor, Sanosan Gali, Farsh Khana, Delhi-110006 and rejected her application on 13.01.2022. The reasons shown in the rejection were premises locked/not reachable/consumer out of station. Complainant visited respondent so many times and represented that premises are not locked. Phone number of complainant is working, she completed has commercial formalities and deposited documents. But respondent did not grant the connection. Complainant has prayed for directing

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to respondent, to install new electricity connection for domestic purpose, as prayed for, alongwith compensation.

On notice for 19.05.2022 representatives of respondent appeared and filed its reply. As per reply there were certain deficiencies which were duly intimated to the complainant which complainant failed to remove. Hence, respondent was unable to release the connection. As per deficiency letter, issued dated 24.03.2022, there were certain energy dues, enforcement dues and construction was not complete. As Forum found, further reply is lacking certain required details/document, respondent was asked to file the same on the next date of hearing i.e. 09.06.2022. On 09.06.2022, counsel for complainant submitted that construction is complete and on his request joint inspection of premises was directed. Regarding enforcement dues, this Forum showed its inability to pass any order as it has no jurisdiction in the matter of enforcement dues. Regarding energy dues, respondent was asked to explain what steps they have taken since dues were of 2008 to 2017 and the matter was fixed for the said purposes on 05.07.2022.

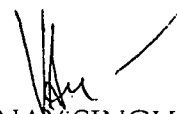
On 05.07.2022, before the Forum could scrutinize claims of both parties ,counsel for the complainant moved an application for withdrawal of the complaint. The application states that complainant does not want to contest the complaint now and prayed that she may be allowed to withdraw the same.

Accordingly, the application is allowed and complaint is dismissed as withdrawn.

No order as to the cost. A copy of this order be sent to both the parties and file be consigned to record room thereafter.

The order is issued under the seal of CGRF.


(NISHAT AHMAD ALVI)
MEMBER (CRM)


(VINAY SINGH)
MEMBER (LAW)